Frequently Asked Questions

Those eligible

● Who is eligible for the 2nd installment of Individual Number Card Points?

1 Those who have obtained their Individual Number Card but did not apply for the 1st installment of Individual Number Card Points
Up to 5,000 yen worth of points

Starting January 1, 2022!

2 Those who applied to use their Individual Number Card as their health insurance card
7,500 yen worth of points

3 Those who have registered for a government fund receipt account
7,500 yen worth of points

1 Those who applied by the end of December 2021 for the 1st installment of Individual Number Card Points and have not added 20,000 yen worth of money or made 20,000 yen worth of purchases on a payment service (those who have not received their up to 5,000 yen worth of points) can continue earning up to the maximum amount of points (worth 5,000 yen) even after January 1, 2022.
The start dates to earn points for 2 and 3 will be announced as soon as they are decided. For the latest information, see the official Individual Number Card Points website.

Preregistration and application

● What is the payment service ID and security code I need for application?

This is information required to select a cashless payment service for receiving points, and **the information differs for each payment service**.

▼ Prepaid cards and credit cards (example)
Card front — Card back
PREPAID CARD
Payment service ID
Security code

▼ Using the app (example)
Payment screen, etc. — Account screen, etc.
Payment service ID
Security code

▼ Checking with an online service (example)
When a point exchange number is applicable (example)
When an account ID, password, and date of birth are applicable (example)
Payment service ID
Security code1
Security code2

● Which payment services can I apply for?

Please check the Individual Number Card Points project website for information on participating payment services.
According to the Terms of Service, the individual must apply for the cashless payment service in their own name to be eligible for Individual Number Card Points.
Only one cashless service may be chosen, and it cannot be changed after the application is submitted.

● My child also has an Individual Number Card. Can they also earn Individual Number Card Points?

The legal representative (parental authority such as a father or mother) may preregister or apply for Individual Number Card Points for a minor under the age of 15.
An application for the Individual Number Card Points cashless payment service for the minor may be submitted in the name of the legal representative.
*When doing so, it is not possible to combine Individual Number Card Points for multiple people on the same cashless payment service, so a different cashless payment service than the one in the name of the legal representative must be chosen.
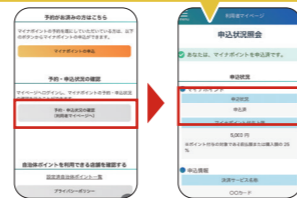
After applying

● How can I tell if my application is completed?

You can check the status of your application using the **Individual Number Card Points app** or the **Individual Number Card Points preregistration and application site**.

<On a smartphone>
Launch the Individual Number Card Points app, tap **"Check Preregistration and Application Status",** and use your Individual Number Card and password (4 digits) to log in and check your status.

If the status reads "Application Submitted", your application is complete.

Earning points

● How can I tell if I have earned points?

You can check in the **app or the member section of the payment service you applied for.**
Points cannot be checked in the Individual Number Card Points app or Individual Number Card Points preregistration and application site.

第2弾

マイナンバーカードで
マイナポイント

Receive up to

20,000 yen

worth of Individual Number Card Points!

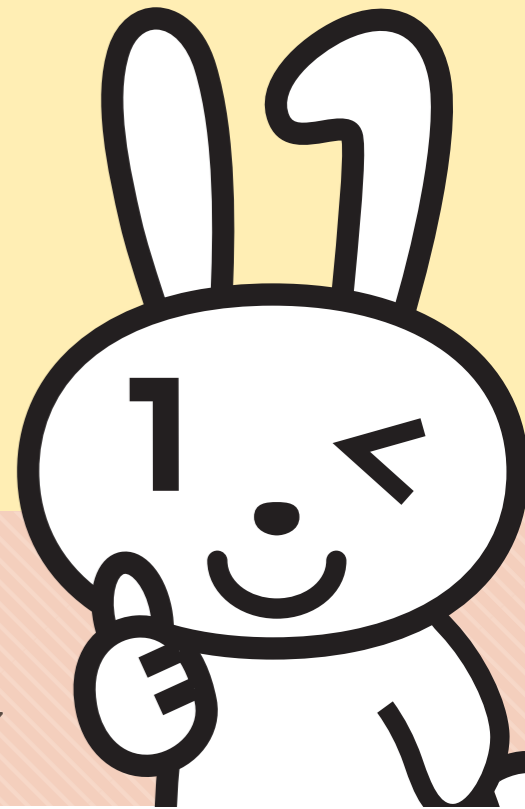Use them on a cashless payment service of your choice!

By newly obtaining your Individual Number Card	By applying to use your Individual Number Card as your health insurance card	By registering a government fund receipt account
5,000 yen worth *1, 2	**+7,500 yen** worth *3	**+7,500 yen** worth *3

In order to receive Individual Number Card Points, the Individual Number Card must be used to apply for the points.

*1 After applying for Individual Number Card Points, money must be added to or a purchase must be made on the selected cashless payment service. *2 Includes those who have obtained their Individual Number Card but did not apply for the 1st installment of Individual Number Card Points. *3 The earning of points by "applying to use your Individual Number Card as your health insurance card" or by "registering a government fund receipt account" will begin once the respective programs are ready. For details, please see the official Individual Number Card Points website.

It is **safe and secure** to use Individual Number Card Points!

● The "electronic certificate" for your Individual Number Card is used to apply for Individual Number Card Points, making it difficult for your personal information to be misused, such as through identity theft.
● The government cannot collect or store your shopping history.

For the latest news, see the Individual Number Card Points project website!
マイナポイント

Japanese only

⚠ Please be wary of suspicious phone calls, emails, mail, visits, etc. from persons claiming to be associated with the Individual Number Card Points service.

⚠ For Individual Number Card Points application support, visit the "Individual Number Card Points Application Spots" listed on the official Individual Number Card Points website.

Apply for Individual Number Card Points!

Here

Individual Number Card Points can be used **as points on the cashless payment service** of your choice.
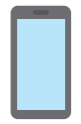Make sure to select **one payment service** on the Individual Number Card Points application.

There are 3 ways and locations where you can apply.

Apply at any time, 24/7!

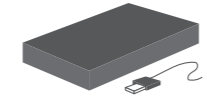**Smartphone**

Download the "Individual Number Card Points app".

- For a list of smartphone models that support the Individual Number Card Points app, scan the QR code below.
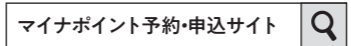
Japanese only

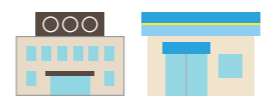**Computer**

Card reader

Search the Individual Number Card Points preregistration and application site.

マイナポイント予約・申込サイト

- Please install the Individual Key ID creation and registration preparation software.
- An Individual Number Card compatible card reader is required.

Individual Number Card Points Preregistration/Application Spots

- ■ Your municipal Individual Number Card Point counter
- ■ KDDI (au Shop)
- ■ NTT DOCOMO (docomo Shop)
- ■ AEON Group (superstores (general merchandise stores) and select supermarkets)
- ■ Seven Bank (ATM)
- ■ Softbank (Softbank Shop/Y!mobile Shop)
- ■ BicCamera Group (BicCamera, Kojima, Sofmap)
- ■ Yamada Denki
- ■ Post office
- ■ Lawson (multi-function copier)

There will still be municipalities and stores that do not support the service yet.

Check the steps on the right side of the page!

Look for a Preregistration/Application Spot near you!

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What you need:
- Your Individual Number Card
- The user certification electronic certificate password (4 digits) you set when you applied for or picked up your Individual Number Card

You can apply for Individual Number Card Points on your smartphone

Download the "Individual Number Card Points app".

Download the Individual Number Card Points app on the App Store if you are an iPhone user or the Google Play Store if you are an Android user.
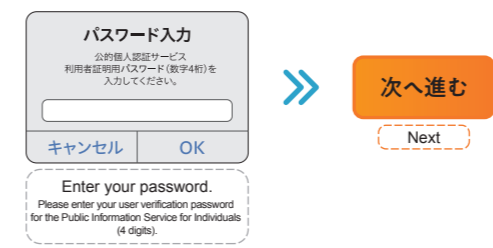
Go here to download

Japanese only

How to scan your Individual Number Card

Enter the **"4-digit password"** you set when you applied for or picked up your Individual Number Card.

パスワード入力
公的個人認証サービス
利用者証明用パスワード(数字4桁)を入力してください。

キャンセル　OK

次へ進む
Next

Enter your password.
Please enter your user verification password for the Public Information Service for Individuals (4 digits).
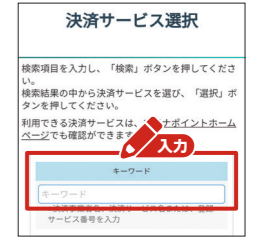
⚠ Please be aware that if you enter your password incorrectly 3 times in a row, you will need to reset your password at your municipal Individual Number Card Point counter.

Place your Individual Number Card beneath your smartphone and scan the card.

Scan your Individual Number Card.

The proper positioning of your device to scan the card will differ depending on your device.

発行
Issue

How to select a payment service

決済サービス選択

Search for your preferred payment service.

Select one preferred payment service and check the Terms of Service.

○○カード

Select

How to enter your application information

入力

Enter the "Payment Service ID (required)", "Security Code (required)", and the "Last 4 Digits of Your Phone Number (optional)".*

*Entering the last four digits of your telephone number in the appropriate field will make it possible to check the status of your Individual Number Card Points application by inquiring at the call center.

タップ
Check

Your attention please!

See here for more details on the application process for Individual Number Card Points!
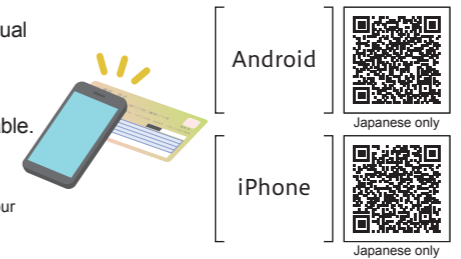
For those applying on a smartphone or computer

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For those applying at an Application Spot

Japanese only

Tips for scanning your Individual Number Card using a smartphone

- Keep your phone placed exactly over your Individual Number Card while scanning.
- Make sure to remove your smartphone cover.
- Please don't scan your card on a metal desk or table.
- Turn NFC on (for Android phones).

The appropriate placement of your card may vary depending on your device. For details, please scan one of the QR codes to the right.

Android
Japanese only

iPhone
Japanese only

Get points on your payment service of choice!

Use for everyday purchases.